

HOW TO BOOK AN APPOINTMENT ONLINE

The online booking service is only available for existing patients only. New patients need to phone for their first appointment. Only some appointments are available online—please phone the clinic if you cannot find a suitable timeslot online. If you need a LONG consultation please phone the clinic.

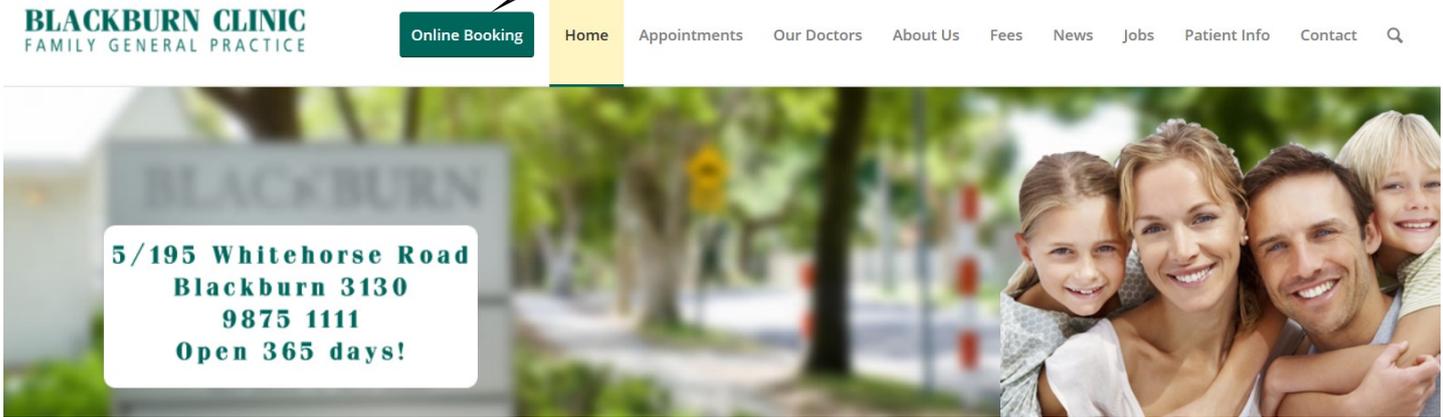
Start on the Home page of the Blackburn Clinic website.

<http://www.blackburnclinic.com.au>

Step 1

1. Click 'Online Booking'

For your reference.
Blackburn Clinic Appointments
Phone number:
9875 1123



Step 2

This will take you to the following page: <https://www.mediflexobs.net.au/obsmobile/?ID=00041>

Type in the Medicare card number of the patient that needs the appointment (eg. yourself or your child), including the number beside their name on the card. Use the drop down arrows to choose the date of birth of the patient. Click 'Log In'.

Appointment Bookings - Existing Patient Login



5/195 Whitehorse Road
Blackburn, Vic 3130
Phone: (03) 9875 1111

We are a fully-accredited private billing clinic. AMA recommended rates apply. Full payment is expected at the time of visit. Pensioners, Health Care Card holders, children & full-time students under 21 are charged a discounted fee. If you require a non-standard appointment that is longer than 15 mins please contact us directly. Appointments requiring more than 15 mins include:

- Pap smears
- Complex or multiple health issues
- Care plans & mental health care plans
- Procedures/excisions/biopsies
- Travel vaccinations
- Baby checks

On weekdays patients are seen by appointment only. On weekends & public holidays, patients are seen in order of arrival & no appointment is necessary.

PLEASE DO NOT USE THIS SERVICE IN THE CASE OF A MEDICAL EMERGENCY. INSTEAD, DIAL 000 IMMEDIATELY.

Patient's MediCare Card Number:



Patient's Date of Birth

Day

Month

Year

POWERED BY 

Log In

Complete Medicare number and date of birth. Then click 'Log In'.

Step 3

The Selections window will open, allowing you to filter the available appointments in a variety of ways.

We only offer Standard Consults online—if you need a Long consult please phone the clinic.

Click on Time of Day or Doctor Gender buttons if you want to filter the results by these.

Click on the blue Day buttons to move forward (or backward) one day at a time, or click on the calendar icon to choose a particular date.

Click on the drop down arrow under Doctor Preference if you are seeking a particular doctor.

The screenshot shows the 'Selections' window for Blackburn Clinic. It features several filter sections: 'Appointment Type (Mandatory)' with a dropdown set to 'Standard Cons'; 'Required Appointment Date' with a date field showing '29/06/2017', a calendar icon, and buttons for '<- Wednesday' and 'Friday ->', with '78 available' slots; 'Doctor Preference' with a dropdown set to 'All' and an 'Info' button; 'Time of Day Preference' with radio buttons for 'Any', 'Morning', and 'Afternoon'; and 'Doctor Gender Preference' with radio buttons for 'Any', 'Male', and 'Female'. A red note is visible below the filters.

NOTE: Appointments shown below are for ONLINE BOOKINGS ONLY. There may be other appointments and other practitioners available. Please ring the practice on (03) 9875 1111 if you cannot find a suitable appointment.

Practitioner	Gender	Date	At	Mins
Dr Suzanne Ashdown	Female	Thursday 29th June 2017	08:00a	15
Dr. Aaron Zhang	Male	Thursday 29th June 2017	08:30a	15
Dr Scott Gardiner	Male	Thursday 29th June 2017	08:30a	15
Dr. Adrian Tang	Male	Thursday 29th June 2017	08:30a	15
Dr Kathryn Cunneen	Female	Thursday 29th June 2017	08:30a	15
Dr Yeganeh Khavar	Female	Thursday 29th June 2017	08:30a	15

Buttons: Select & Continue, Frequently Asked Questions

The results of your search will appear in this area.

If you are using a mobile device or a device with a smaller screen, or you have your computer screen resolution on a large setting, you may not see very many rows of results. Tips to help: try turning your device from landscape to portrait; use the scroll wheel on your mouse; click on the up and down arrows on the far right of the results area; or try setting your computer screen resolution to 1920 x 1080 pixels.

The Minutes column may say 10, 15 or 20 minutes, but these are all “Standard Consultations”.

Note—we usually have approximately one month in advance available online.

Please phone the clinic to book dates further in the future.

When you find the appointment slot you want, click on it to select it and it will turn blue—then click on “Select & Continue”.

Step 4

The Booking Confirmation window will open. Check the details of the doctor, and appointment date and time.

Click here if you do not wish to continue with this booking.

The screenshot shows a 'Booking Confirmation' window with a blue header. Below the header, there are two buttons: 'Yes, Book this Appointment' and 'No Thanks, I've changed my mind'. The main content area displays the following details:

- Practitioner:** Dr Kazunori Nakajima
- Patient:** [Redacted]
- Appointment Date and Time:** Thu 29th Jun 2017, 09:30am [15 mins]
- Appointment Type:** Standard Cons
- Terms & Conditions:** We require at least one hours notice for cancellations. You may cancel your appointment online if you do so more than one hour before the appointment time, otherwise please call the clinic. MISSED APPOINTMENTS will incur a Missed Appointment Fee of \$20.
- I have Read and Agree to the above Terms & Conditions
- Please send me an SMS reminder for this appointment
- Send an email confirmation to: [Text input field]
- Remember address (on this device only)

Callouts in the image point to the 'No Thanks, I've changed my mind' button, the 'Yes, Book this Appointment' button, the 'Terms & Conditions' section, and the email confirmation input field.

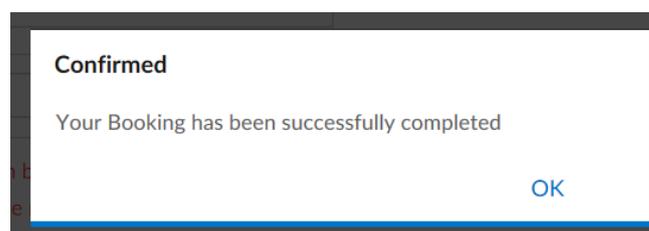
You must agree to the conditions by clicking this box in order to continue.

Confirmation of your appointment booking:

- an SMS 'reminder' will be sent a few days prior to the appointment if you leave the Tick in this box. Note—the SMS will be sent to the mobile phone number that you have previously supplied to Blackburn Clinic.
- If you type your email address here a confirmation of the booking will be sent within an hour or so.

When you are happy with the details, click on "Yes, Book this Appointment" at the top of the page.

The following "Confirmed" window will pop up.



We only allow one appointment per patient to be made online—so you will not be able to make another online appointment until your existing appointment has occurred.

